


Multiple solutions from one single source



Windea Jules Verne at OWF Merkur



DHSS has become a well-known, high-level player in the services it provides for the offshore wind industry over the last five years. The company was founded in 1997, as a ships agency for clients mainly working in the seismic industry, searching for oil & gas. Nowadays it is a full service provider to the offshore energy industries, with offshore wind as its core business. While still assisting O&G related companies in their transition period towards a net-zero emission environment.

Vessel agency and port operations

A wide variety of logistic services for equipment and crews plus add on activities, makes DHSS the 'Amazon' for the offshore energy industry: delivering a wide range of qualified services from A to Z.

Our success is built on being our clients' representatives on the ground, acting in their best interests on every issue, 24 hours a day. Integrity is one of our five core values and a cornerstone of our business principles.

Our culture and philosophy are to always address our clients' logistics challenges with a partnership approach, utilizing the key concepts of 'The DHSS Way'. Providing vessel agency services, port logistics and warehouse management, helicopter operations and coordinating solutions that will improve our clients' operations now and, in the future, so they can focus on their core business offshore.

Via key services we create strategic value for our clients. Our specialists understand, act and solve logistics challenges safely, quickly and efficiently.

Clients' eyes and ears

DHSS takes away the customers' burdens by being their permanent eyes and ears, in ports, coordinating berthing, stevedores, transport and warehousing, arranging customs and immigration formalities, organizing security, liaising with pilots and Port Authorities as well as collaborating with a wide variety of the supply-chain. Attending to the needs of the client, vessel master and crew, providing one single point of contact, with an extensive qualified network.

Our support bases provide a foundation from which DHSS is able to support and offer a comprehensive logistical package, with the core concept of being the gateway between onshore and offshore. The range of terminal and quayside services provided by our professional teams includes loading, discharge and handling cargo, equipment and

waste of the offshore wind, subsea and survey vessel fleets. Modern handling equipment at all sites to ensure precise, efficient and safe cargo handling is ready to deliver, a vital support to the offshore energy industry.

As a leading logistics service provider in the offshore energy industry, with a firm focus on supporting operations for the Southern North Sea area, DHSS has worked tirelessly in partnership with several renewable energy customers to ensure that maximum cost efficiencies have been achieved wherever possible. Without compromise to safety and service delivery.

We understand our customers' needs and work out port call plans in detail, in order to assure a port call duration is the absolute minimized. Outgoing cargo and spare parts are ready at the quayside to be lifted on board, while back loads are lifted off the vessel and taken back into our support base warehouse management system.

Service providers are ready to attend as soon as the gangway is down to carry out their jobs and the vessel is cleared for Customs and Immigration before the vessel is physically tied up at the quayside. All husbandry services are booked to make sure the vessel, along with its crew goes back to work, on time, with a satisfied smile.

Warehousing

As a full-service provider, we manage warehouses and transportation for in-time deliveries wherever clients like to receive their equipment. With hubs, which are geographically well positioned related to the offshore sites in the North Sea, DHSS is its clients' bollard for safe mooring, qualified and efficient equipment deliveries. With 3PL warehouse management for free circulation, as well as bonded goods, client equipment and spare parts.

Container depots

In addition to warehousing and customs services, DHSS has a wide variety of



DNV2.7-1, offshore certified, Cargo Carrying Units, at its facilities at each port related support base in the Netherlands. In close cooperation with Cargostore, a worldwide supplier of CCU's for offshore projects, these units are available at the quayside, within walking distance of the vessels alongside.

This is an example of our collaborative approach with the supply chain, with DHSS as the 'stage director' of a full package of services to assist operators in their work offshore. We do the same with various other companies in the supply chain and work with only the best-in-class providers

Helicopter operations

Getting to work by helicopter is of great importance in the offshore energy industry, in combination with vessel operations. With the fast-growing development of green energy output by each turbine, which in a short period of time has grown from 3.5Mw towards 15Mw soon, the essence of uptime is

becoming more important. Helicopters are able to bring out technicians, even in harsh weather conditions.

There is more than flying involved, when it comes to helicopter operations, so our aviation experts, with years of operational experience in offshore aviation, plan and coordinate helicopter flights from A to Z. All logistics around each flight, from passenger pickups at their based locations, manifesting and planning flights, to handing out PPE and chartering the physical helicopter, we deliver the full package for offshore helicopter flights in Europe. Via its helicopter coordination center (HCC), the control tower for aviation services, DHSS guarantees that technicians and their cargo will arrive at offshore assets in time, safely and efficiently. Whether they need to go vessels for crew change, offshore service stations or to be hoisted onto a turbine to carry our repairs and/or services.

Trusted partner

As an AEO certified company, we are a

trusted partner of the European customs authorities, allowed to receive, store and ship customs related goods. With in-house Customs experts, compliance is guaranteed and benefits are gained, including less physical and administrative inspections, but also the seamless movement of goods across international borders by DHSS. A major topic in the offshore energy industry, with assets in international waters.

We strive to outperform the expectation of key stakeholders. We have to earn trust every day and always remember it is easy to lose. We have to deliver what we commit to, and ensure that excellence is the standard of everything we do, and how we do it.

Utilization

With the aim of maximum utilization of each helicopter flight to and from offshore installations and wind farm turbines, DHSS is using its shared flight concept wherever possible. This concept is a great success, gained in cooperation with our Offshore Wind clients. It results in reduced number of flights, minimizing the environmental impact and a cost reducing evidence for operators. DHSS goes beyond and take the shared concept further in the near future, by supporting our offshore wind clients globally.

The commitment of DHSS in the overall port logistics in combination with the expertise of helicopter operations, makes the company being the single point of contact, with a complete overview of the logistic needs of operators for their crews and cargo, during offshore projects and in the operation & maintenance phase of their assets at sea.

Safety culture

A strong safety culture is the key to high quality and safe performance. Top priority is placed on providing a safe and healthy workplace. This commitment is consistent with our corporate objective to conduct business in an ethical, socially, and environmentally responsible manner. An important aspect of our operations is security. All our port facilities are situated at an International Ship and Port Facility (ISPS) compliant area. Our airport facilities comply with the highest security standards, hence the reason DHSS is a certified airfreight agent, audited by Dutch Immigration.

Whether working out of one of our marine support bases that are security (ISPS) compliant, warehousing facilities, or the control tower for helicopter flights, the highest level of protection is a fundamental element of the services provided by DHSS. This commitment is supported by a safety infrastructure that is second to none and spans every aspect of the business.

We are committed to having an incident-free work environment, minimizing HSE risks to ALARP (As Low as Reasonably Practicable), and delivering high quality



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services on time, within budget and at competitive cost that fully meet the applicable requirements. Maintenance and improvement of the DHSS Management System, which is designed to the standards and principles for Quality Management, Health & Safety Management, and Environmental Management is a continuous process.

Unburden customers

We strive to be involved in every step of the entire life cycle of offshore assets. From surveys of offshore prospects, installation, cable-laying and commissioning to the operation & maintenance phase.

DHSS has the overview of required logistic needs for vessel & helicopter operations, which are strengthen each other, to unburden offshore operators, in the most efficient way.

We strive to continuously improve quality, delivery, responsiveness and reliability to build high levels of customer satisfaction.

www.dhss.nl



Blade Loading